



Message from the CEO – Bernice Smith

Updated Wednesday 2nd August 2021

Goldbridge Rehabilitation Services (Goldbridge) is based in Southport on the Gold Coast, Queensland, Australia. Goldbridge, along with other organisations, is facing a unique situation with delivering services during the Coronavirus (COVID-19) Pandemic.

Due to government public health announcements, Goldbridge has incorporated changes into all our programs to help slow the impact of this virus. Goldbridge will continue to adjust our program delivery as different restrictions are announced by government on a regular basis. Please see update below:

- As of 2nd August 2021, all family visits are cancelled until further notice. Goldbridge will organise for extra family phone calls and video conferencing sessions with family members as required.
- As of 2nd August 2021, the Day Program will be cancelled until further notice. Please phone 5503 1255 if you need further information or email info@goldbridge.com.au
- Please keep up to date with general COVID-19 information which can be found on the Queensland Health website at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/urgent-covid-19-update>
- Goldbridge will continue to provide services to clients attending the Therapeutic Community (TC) program. Staff continue to provide case management sessions which include individual goal setting and harm minimisation/recovery maintenance/ education sessions.
- Goldbridge will continue to provide services to clients in the Transition-to-Community program.
- Goldbridge will continue to provide services to clients in the Continuing Care program remotely as required.
- Goldbridge will continue to provide Psychologist counselling sessions remotely as required.
- As of 29th June 2021, the Goldbridge Personal Protective Equipment (PPE) guideline was enacted and is still current, therefore masks/face shields are being worn by all staff, volunteers, contractors as per the Queensland Health directive.
- New admissions into the program are through a Monitoring Unit program. If you or someone you know is interested in entering the program, please phone 5503 1255 or visit our website www.goldbridge.com.au
- Telehealth appointments are being conducted by the Visiting Medical Officer (VMO) with support from the Goldbridge Nurse.

Our priority is to keep people safe through these unprecedented times. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge.

If further information and/or clarification is required please contact myself on 5503 1255.

For inquiries on entering the program please email info@goldbridge.com.au

For general information on our programs please refer to our website:

www.goldbridge.com.au
