



Message from the CEO – Bernice Smith

Updated 12th January 2021

Goldbridge Rehabilitation Services (Goldbridge) is based in Southport on the Gold Coast, Queensland, Australia. Goldbridge, along with other organisations, is facing a unique situation with delivering services during the Coronavirus (COVID-19) Pandemic.

Due to government public health announcements, Goldbridge has incorporated changes into all our programs to help slow the impact of this virus. Goldbridge will continue to adjust our program delivery as different restrictions are announced by government on a regular basis. Please see update below:

- As of 12th January 2021, any family visitor from Brisbane City Council, Moreton Bay Regional Council, Ipswich City Council, Logan City Council and Redland City Council areas will not be able to visit until 30th January 2021. Extra family phone calls will be available. Other visitors must wear masks. Social Distancing to be adhered to. If a family member is sick, they are not to attend.
- As of the 12th of January 2021, the Goldbridge Personal Protective Equipment (PPE) guideline was reinstated, therefore masks/face shields will be worn by all staff until 8am Friday 22nd January 2021.
- As of 8th January 2021, all family visits by people from Brisbane City Council, Moreton Bay Regional Council, Ipswich City Council, Logan City Council and Redland City Council areas will be postponed till further notice.
- On the 18th of September, the Gold Coast City Local Government Area was removed from the Queensland Government COVID-19 restricted list. Therefore, family park visits re-commenced.
- Goldbridge re-opened admissions into the residential rehabilitation Therapeutic Community (TC) program on the 1st June 2020. If you or someone you know is interested in entering the program please phone 5503 1255 or visit our website www.goldbridge.com.au
- Goldbridge has set up a supervised remote residential Welcome House program to support people to self-isolate for a period before entering the TC residential program.
- Goldbridge workers are on-site at the residential rehabilitation Therapeutic Community (TC) facility.
- Goldbridge programs/staff are working both onsite and offsite during the Pandemic period. Services are available either in person (face-to-face), via phone or videoconferencing.
- Hygiene & physical distancing is always to be followed.
- Staff continue to provide case management sessions which includes individual goal setting.
- Staff continue to deliver harm minimisation/recovery maintenance/ education sessions.
- Continuing Care counselling sessions are being conducted via face to face/phone/videoconferencing.
- Psychologist counselling sessions are being conducted via face-to-face/phone/videoconferencing.
- Telehealth appointments are being conducted by the Visiting Medical Officer (VMO) with support from the Goldbridge Registered Nurse (RN).
- Family counselling sessions for clients are being conducted via phone/videoconferencing.

Our priority is to keep people safe through this unprecedented time. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge. If further information and/or clarification is required please contact myself on 5503 1255. For inquiries on entering the program please email info@goldbridge.com.au For general information on our programs please refer to our website – www.goldbridge.com.au