



## Message from the CEO – Bernice Smith

Updated Wednesday 30<sup>th</sup> June 2021

Goldbridge Rehabilitation Services (Goldbridge) is based in Southport on the Gold Coast, Queensland, Australia. Goldbridge, along with other organisations, is facing a unique situation with delivering services during the Coronavirus (COVID-19) Pandemic.

Due to government public health announcements, Goldbridge has incorporated changes into all our programs to help slow the impact of this virus. Goldbridge will continue to adjust our program delivery as different restrictions are announced by government on a regular basis. Please see update below:

- As of 6pm on Thursday 29<sup>th</sup> June 2021 Gold Coast is part of the lockdown region for 3 days.
- This lockdown includes 13 local Government areas including greater Brisbane – please refer to the QH website for further information. Ongoing information on areas of concern/Contact Tracing alerts can be found on the following website: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/urgent-covid-19-update>
- Due to this lock down, the number of community transmission cases and the uncertainty of whether the lockdown will be extended, Goldbridge will not be conducting in-person family visits until further notice.
- Goldbridge will organise for extra family phone calls and video conferencing sessions with family members during this time.
- Goldbridge will continue to provide programs and services to clients during this time. Workers will be attending the TC program. Please note that the Continuing Care program and the Day program will be supported during this time remotely i.e., via phone and video conferencing.
- As of 29<sup>th</sup> June 2021, the Goldbridge Personal Protective Equipment (PPE) guideline was enacted, therefore masks/face shields will be worn by all staff as per the Queensland Health directive.
- During this time, we will not have new admissions into the program, however once the lockdown is finished this will resume. If you or someone you know is interested in entering the program, please phone 5503 1255 or visit our website [www.goldbridge.com.au](http://www.goldbridge.com.au)
- Staff continue to provide case management sessions which includes individual goal setting and harm minimisation/recovery maintenance/ education sessions. Psychologist counselling sessions are being conducted via face to face/phone/videoconferencing.
- Telehealth appointments are being conducted by the Visiting Medical Officer (VMO) with support from the Goldbridge Nurse).

Our priority is to keep people safe through these unprecedented times. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge. If further information and/or clarification is required please contact myself on 5503 1255. For inquiries on entering the program please email [info@goldbridge.com.au](mailto:info@goldbridge.com.au) For general information on our programs please refer to our website – [www.goldbridge.com.au](http://www.goldbridge.com.au)

---