



Message from the CEO – Bernice Smith

Updated Wednesday 5th October 2021

Goldbridge Rehabilitation Services (Goldbridge) is based in Southport on the Gold Coast, Queensland, Australia. Goldbridge, along with other organisations, is facing a unique situation with delivering services during the Coronavirus (COVID-19) Pandemic.

As per government public health announcements, Goldbridge has incorporated changes into all our programs to help slow the impact of this virus. Goldbridge will continue to adjust our program delivery as different restrictions are announced by government on a regular basis. Please see update below:

- The Gold Coast LGA is still on Stage 2 restrictions therefore all family visits from today (5th October 2021) will be undertaken as 'Drive-In' visits until further notice. Goldbridge will organise for extra family phone calls and video conferencing sessions with family members as required.
- Please keep up to date with exposure sites which can be found on the Queensland Health website <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/contact-tracing>
- Due to Stage 2 restrictions the Goldbridge Personal Protective Equipment (PPE) guideline has been re-enacted, therefore masks/face shields are being worn by all staff, volunteers, visitors/contractors as per the Queensland Health directive. Hand sanitiser and social distancing are to continue.
- Goldbridge will continue to provide services to clients attending the Therapeutic Community (TC) program. Staff continue to provide case management sessions which include individual goal setting and harm minimisation/recovery maintenance/ education sessions.
- Goldbridge will continue to provide services to clients in the Transition-to-Community program.
- Goldbridge will continue to provide services to clients in the Continuing Care program remotely as required.
- Goldbridge will continue to provide Psychologist counselling sessions remotely as required.
- The Day Program continues to operate three mornings per week.
- Telehealth appointments are being conducted by the Visiting Medical Officer (VMO) with support from the Goldbridge Nurse.
- New admissions into the program are through a Monitoring Unit program. If you or someone you know is interested in entering the program, please phone 5503 1255 or visit our website www.goldbridge.com.au

Our priority is to keep people safe through these unprecedented times. I have confidence that we can work together to continue to provide a flexible TC program. The Goldbridge Management Committee, staff team and volunteers are committed to upholding the Mission, Vision and Values of Goldbridge.

If further information and/or clarification is required please phone 5503 1255.

For inquiries on entering the program please email info@goldbridge.com.au

For general information on our programs please refer to our website:

www.goldbridge.com.au
